

YOUR VISIT

COVID-19 has led to significant changes in your visit to the dentist.

Following the resumption of dental practice. We have developed the following guide to ensure we are able to maintain social distancing.

Please remember that behind the screens and PPE we are the same caring professionals so please do not be intimidated.

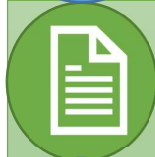
Please do not attend the practice without an appointment. All appointments must be arranged via our online booking or via the phone/email.

Elgin Park Dental Practice
 30 Elgin Park, Redland
 BS6 6RX
 0117 9735677
reception@elginpark.co.uk

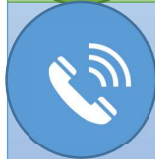
PRIOR TO YOUR APPOINTMENT



Where possible we will take payment via the phone to reduce contact at reception.

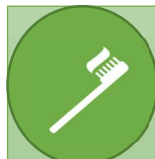


Please complete your updated medical history using our online forms/email.

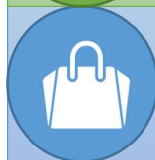


We will call you to triage any dental concerns and assess your COVID-19 risk factors.

ON THE DAY OF YOUR APPOINTMENT



Before arriving please brush your teeth at home and use the bathroom (our lavatory will only be available for emergency use)

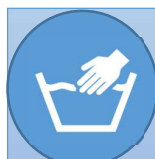


Please wear a Face covering and only bring essential items.

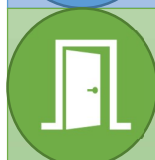


Telephone when arriving if not possible ring bell and speak to reception.

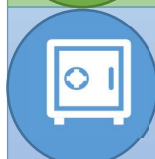
WHEN YOU ENTER THE PRACTICE



Use the hand sanitiser provided. you will be met by a member of staff at the door who will guide you to the surgery.



Attend alone where possible. Please observe social distancing.



Place your belongings in the provided secure storage.

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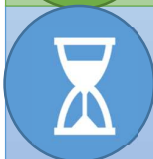
INSIDE THE SURGERY



We will be wearing enhanced PPE as you will be within the 2 meters.



Prior to treatment you will be asked to rinse with viricidal mouthwash for 1 minute.

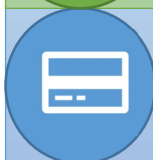


Treatment will be carried out with the usual care and attention however additional steps may be required.

AFTER YOUR APPOINTMENT



We will return your possessions and ask you to use hand sanitiser as you leave.



Contactless payment will be preferred or payment over the phone.



Further appointments will be arranged online/via email or telephone.

THANK YOU FOR YOUR PATIENCE

WE REALLY LOOK FORWARD TO SEEING YOU AGAIN SOON.

WE REALLY APPRECIATE YOUR LOYALTY AND SUPPORT AND ARE TAKING EVERY STEP POSSIBLE TO ENSURE THE HIGHEST DEGREE OF SAFETY FOR PATIENTS AND STAFF ALIKE.

FOR FURTHER UPDATES PLEASE REFER TO OUR WEBSITE
WWW.ELGINPARK.CO.UK/COVID-19

TO KEEP US AND YOU SAFE PLEASE DO NOT ATTEND THE PRACTICE IF YOU ARE DISPLAYING ANY OF THE FOLLOWING SYMPTOMS,

- NEW, CONTINUOUS COUGH
- FEVER OR HIGH TEMPERATURE
- LOSS OR CHANGE TO YOUR SENSE OF SMELL OR TASTE